

2008 Information Technology Strategic Plan Update

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IT Strategic Plan Status

- 2006 Strategic Plan for IT developed from:
 - ITB
 - ITMC
 - CIO
 - advisory groups
- Delivered to the Governor on March 1, 2006.
- Five goals and ten associated objectives contained in the plan.



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Goals and Objectives

- Goal 1: Create quality jobs and a favorable business climate
 - Expand Montana SummitNet Network
- Goal 2: Develop IT resources in an organized, deliberative and cost-effective manner
 - Implement best business practices
 - Implement new technologies
 - Provide stable funding
 - Implement workforce development plan
- Goal 3: Improve the quality of life of Montana citizens
 - Improve public safety communications
- Goal 4: Protect individual privacy and the privacy of information contained within IT systems
 - Improve enterprise security and identity management
- Goal 5: Improve government services
 - Expand eGovernment services



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Progress on Plan Objectives – 1

- Summitnet expansion
 - HB4 included \$6.7M for the project
 - redundant Internet portal
 - upgrade of Capitol Complex fiber
 - establish a non-state DMZ
 - management tool upgrade
 - remote office upgrades
- Best practices implementation
 - new policies and standards process
 - 27 new policies, standards, procedures and architectures published
 - ITSD ITIL program
- Implement new technologies
 - Blackberry service
 - collaboration tools
 - DOJ UJS Broker XML



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Progress on Plan Objectives - 2

- **Provide stable funding**
 - HB4 sections 14 & 15, \$76.9M in IT funding
 - Interoperability Montana \$27M
- **Implement workforce development**
 - MDT workforce development
 - ITSD workforce development officer
 - IT classification efforts
- **Improve public safety communications**
 - Northern Tier infrastructure 80% complete
 - Partnerships with BNSF, USAF, Dept. of Interior
 - E-9-1-1 11 committed PSAPs to 24 in production



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Progress on Plan Objectives - 3

- **Improve enterprise security and identity management**
 - 2 policies, 1 standard, 6 procedures
 - security architecture and policy in development
 - MSF identity management project
- **Expand eGovernment services**
 - 20 agencies with e-Government projects
 - ePass Montana
 - payment portal
- **Expand GIS services**
 - focus from new GIS CIO
 - GIS strategic plan
 - ITSD GIS infrastructure
 - 9 agencies with major GIS projects
- **Expand business continuity and disaster recovery planning**
 - Enterprise System Service Centers
 - Service Continuity Bureau formed February 2007
 - Living Disaster Recovery Planning System



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Observations

- **Significant progress on IT objectives from agency projects and enterprise initiatives**
- **Goals and objectives are not entirely complete**
- **No major new directions from:**
 - current agency IT projects
 - administration's economic development activities
 - geospatial technology
 - eGovernment applications
 - advisory groups



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Conclusions

- **2006 Strategic IT Plan goals and objectives are current and relevant**
- **Direction and strategy changes are not required**
- **Existing plan will continue as the strategic plan for the next biennium.**



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